



Cross Group Collaboration is a highly interactive 1-day workshop. It introduces 10 practical tools to increase team effectiveness and manage collaborative efforts so results are successful vs. challenging and frustrating. In addition to the tools, the heart of the workshop is the simulation which enables participants to develop an awareness of their role in the success or failure of collaboration. Anyone at any level of the organization who depends on others to complete work will benefit from this workshop. This includes individual contributors as well as leaders and managers.

GETTING STARTED

Define and assess your situation

Participants assess their current collaborative effort and their role in it. This sets the focus and direction for the day.

COLLABORATION CHALLENGE TRICs

Identify, prioritize and analyze

Participants brainstorm all the challenges they currently face when working across groups then prioritize the top 3. Next they analyze the root cause (we call TRICs) of those challenges and review 25 ideas to determine which ones will help alleviate their prioritized challenges.

SIMULATION

Develop self-awareness

Through participation in the simulation, an awareness of cross group work dynamics is developed along with each individual's role in the success or failure of the collaborative effort. A "post-mortem" is conducted on the end result and 10 best practices for collaboration success are introduced.

TOOLS TO IMPROVE COLLABORATION

Apply practical tools to manage your current situation your role(s) and effectiveness

All 10 tools are briefly introduced along with their application in the different phases of collaborative work. The Troubleshooting Collaboration and CSD (Collaborative Success Definition) tools are applied to the simulation. Participants then choose which tool will help them alleviate their current situation's #1 collaboration challenge.

INFLUENCE AND COLLABORATION

Identify your role(s) and effectiveness

Effective communication and management tools and best practices won't solve 100% of collaboration challenges. The 4 roles of influence are introduced, along with what effective looks like in each role as well as common pitfalls, so they can be avoided. If time permits, participants evaluate the role(s) they are in for their current situation to determine what they can influence and whether or not they're being effective in each role.

ACTION PLAN

Determine next steps

From the list of 25 ideas, 10 best practices and 10 tools, participants choose 3 that will help them alleviate the top 3 challenges identified at the beginning of the workshop.